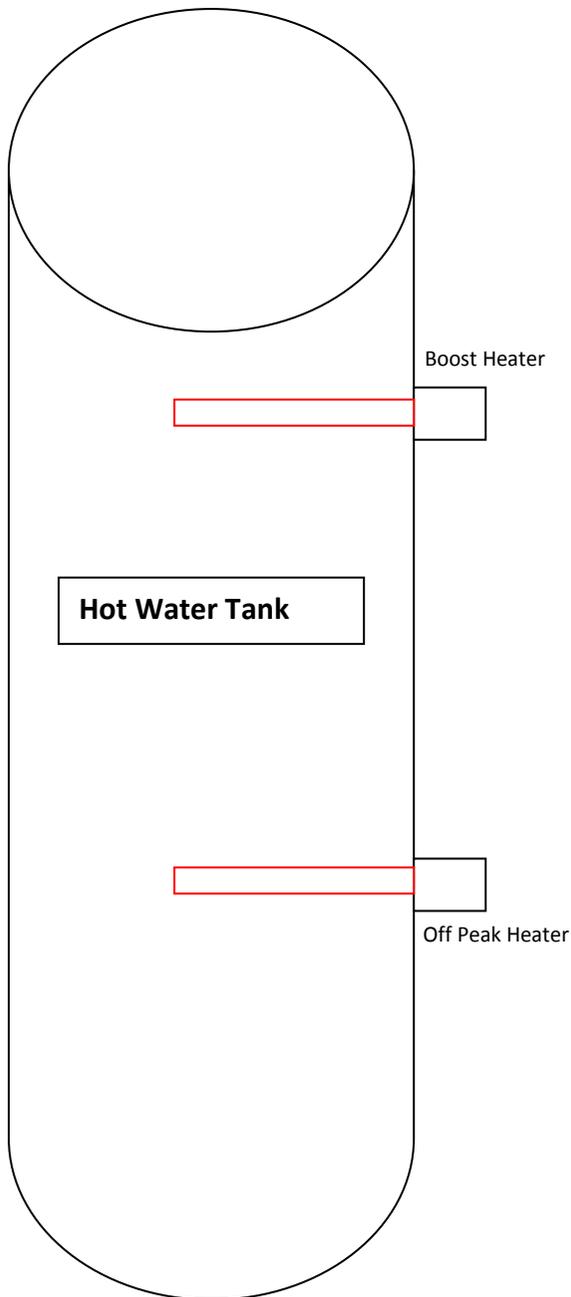


HOT WATER SYSTEM WITHIN THE PROPERTY



The system has 2 water heaters that operate independently of each other.

The heater at the bottom of the tank is connected to the “Off Peak Supply” This supply is only active overnight i.e. between 12 midnight and 07:00am and is switched on and off via either a time clock or teleswitch the cost for this is approximately 50% of the normal rate charged for the electricity for the rest of the house. When used it will heat up the water in the tank automatically overnight but will not work during the day i.e. 07:00 - 24:00.

The heater at the top of the tank is connected to the normal electricity supply and is described as the “Boost Control” and can be used anytime to heat the water at the top of the tank via either a boost switch normally located in the kitchen that can be set for 30 , 60, or 120 minutes or a boost timer that can be set for between 10 – 120 minutes

The normal mode of operation is that the bottom heater or off peak heater utilises the low cost electricity overnight to allow the hot water tank to attain its desired temperature. The Boost control is used to heat the water in the tank if the tenant uses the existing hot water in the tank during the 07:00 – 24:00 period.

Question: - Does this mean the electricity is on all night heating the water ?

Answer: - No the water heater has temperature control so it only utilises the electricity if and when it needs it during the Off Peak period of 24:00 - 07:00