

URGENT PLUG RECALL NOTICE

We are recalling two of our remote control on/off plug sets due to a potential fire risk.



Triple plug and remote control set



Twin plug and remote control set



Back of plug showing label



Plug label - Batch codes may vary



Remote control front



Remote control back showing label

They were on sale from September 2014 to November 2017.

A small number of these products have shown excessive heat build-up inside the plug, and in some circumstances, this could cause items in contact with them to ignite.

THE TWO PRODUCTS ARE:

1- REMOTE CONTROL ON/OFF SET TWIN SET

Product barcode number: 5052931395033

2- REMOTE CONTROL ON/OFF SET TRIPLE SET

Product barcode number: 4895130705675

Again, there is a potential fire risk so if you, or someone you know, has bought one of these products, stop using it and take the below steps immediately:

- switch it off at the wall
- remove the plug
- return it to your local B&Q store where we will fully refund you and answer any further questions you may have