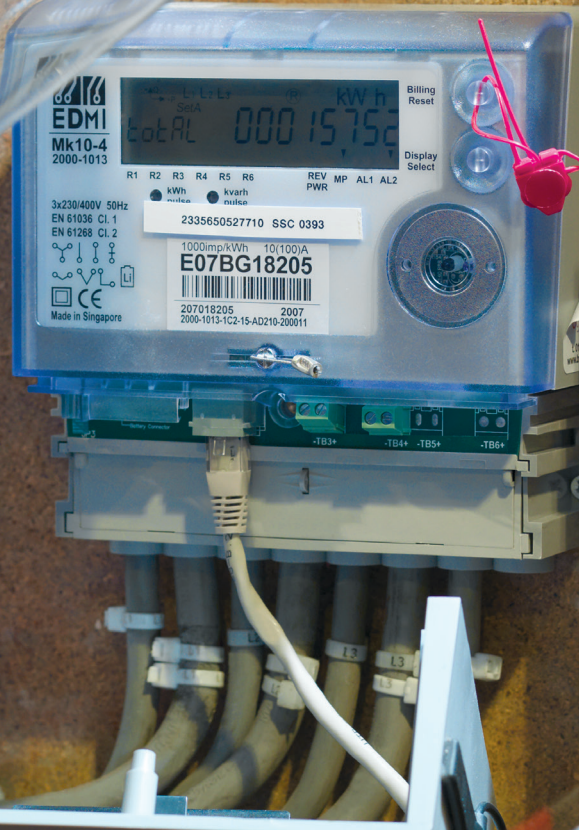


Safe isolation

The easy solution from MeterPlus



METER PLUS

nPower

Need to isolate an electricity supply?

When you're working on electrical installations in a domestic property, before you can get on with the job, you have to isolate the electricity supply safely.

To do this you can contact the Distribution Network Operator (DNO) and arrange for them to send one of their engineers to remove the main cut-out fuse before the consumer unit – they then have to return later to replace and re-seal it. However this can be time-consuming and expensive, as your electrician and the DNO's engineer need to be on site at the same time. The resident may also be inconvenienced if their property is disconnected for longer than necessary.

We can offer an alternative solution.

The dangers of not using a qualified engineer to carry out this work:

- They may change or damage the metering equipment, leading to high reinstatement costs
- Unauthorised removal of the seals makes it easier for metering equipment to be tampered with
- Getting it wrong can mean residents are significantly overcharged for electricity
- It is unlawful to remove the fuse or damage the seals without the correct authorisations

Above all, it can be very dangerous to let untrained or unauthorised staff carry out this essential safety work.

The wrong way



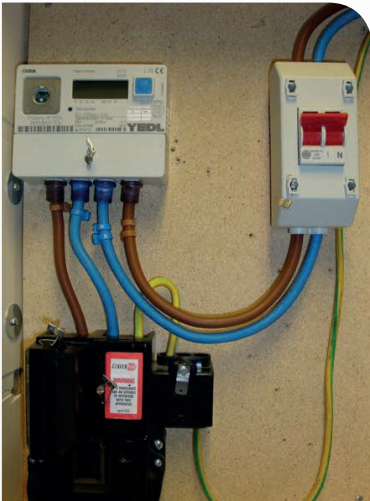
This electrician has left the meter and cut-out fuse unsealed, used an undersize neutral tail and removed the timeswitch, meaning the resident pays for all their electricity at peak rate... resulting in a big bill to put right.

The solution - safe isolation with MeterPlus

We can provide an easy and cost-effective isolation service to help you get on with your work quickly and safely. Trusted by the energy industry, we're an accredited Meter Operator, so our engineers are authorised by the DNO to carry out this work and fully trained to handle all types of meters they come across, regardless of the supplier.

With over 300 engineers we have the capability to cope with your requirements. Working days or weeks ahead of your electrical upgrade programme, we'll install an isolator switch after the meter, so your electrician only has to flick a switch and lock it off to ensure their safety – and get on with the job there and then. You won't need to contact the DNO or energy supplier, or arrange and pay for them to visit your property to remove and replace the cut-out fuse .

The right way



This meter has had an isolator switch fitted correctly, and the meter and cut-out fuse are sealed with approved, personally identifiable seals.

We'll work with you to arrange access to the property at the agreed time. Once on site we'll:

- Inspect the incoming supply and meters
- De-energise the supply
- Fit lockable isolation switches after the meters (1 or 2 depending on the type of installation)
- Confirm the integrity of the meter tails
- Confirm that the polarity is correct
- Re-energise the supply
- Reseal the cut-out fuse and the meters

What's more, if we discover any safety issues with the incoming supply we'll tell the DNO, and of course if there's anything wrong with the metering equipment we'll report this back to you.

All this will leave you confident that your electrician can work safely, the resident will be correctly billed for the electricity they use - and everyone is inconvenienced as little as possible.

Can we help?

MeterPlus is one of a select few qualified organisations that can fit isolator switches, and has many years of experience of safely installing them.

Our dedicated team will ensure that any work is carried out in a professional, timely manner to minimise your inconvenience. We operate in the areas shown on the map and can arrange services outside that area through our partner organisations.

To find out more about how we can help you with safe isolation, please call

0113 232 5318

Or email

isolators@npower.com

Or write to

MeterPlus, Limewood Approach, Leeds LS14 1NG

