



*I need my main fuse replacing
because I need more power*

Do you need to upgrade your main fuse?

If so, read our guide for the costs, timings,
processes and how to apply

0845 234 0040

ukpowernetworks.co.uk

**UK
Power
Networks**
Delivering your electricity



If you need your main fuse replacing or upgrading this is what you need to know



If you need more power in your home, or in your commercial unit, we may be able to meet your requirements without the need for costly excavations for works up to three phase or 69kW. If you want to upgrade your equipment, please speak to a qualified electrician who will be able to advise you on the changes you need.

If you need us to install a larger main fuse in our equipment and it does not involve any other works (see ④ on diagram), we will not charge you for this service.

Here are three examples listed below. Please note that the cost of each option increases – please see the insert for typical costs.

Example 1. Change the service cable termination and supply the main fuse (known as a live cut-out change) – see ② on diagram.

Example 2. If the service cable termination cannot be changed with the main cable live (known as a standard cut-out change), we may need to replace the main cable before working on it – see ① and ② on diagram.

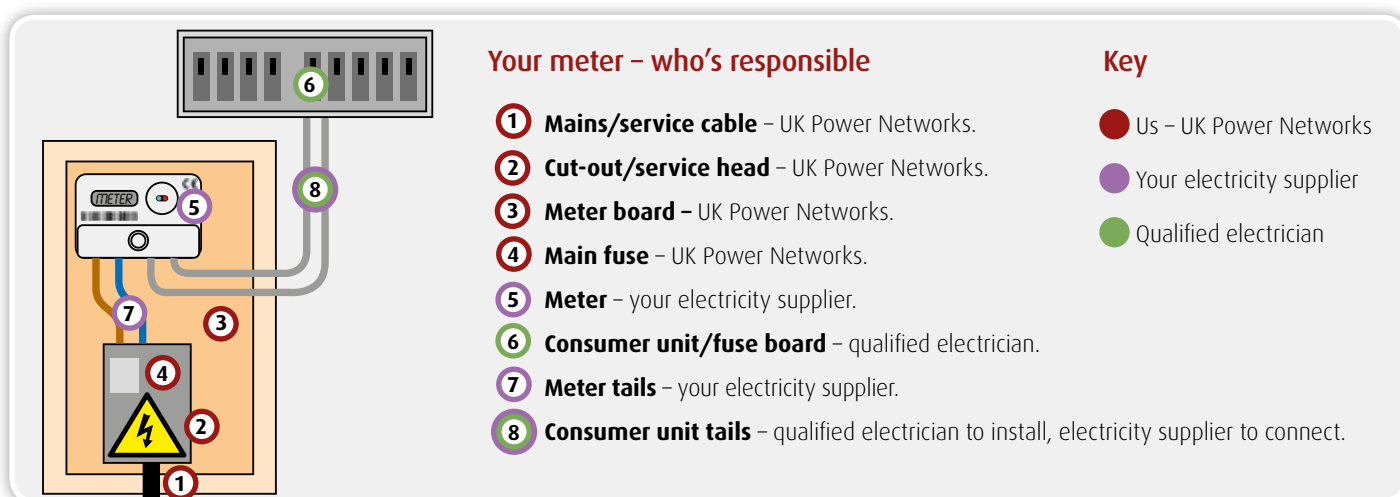
Example 3. Replace your whole service to give you the power you require. This may require street works.

To understand your specific requirements and provide you with an accurate price, it is likely that we will need to send an engineer to your site.

On receipt of your application, we will check our network against the power requirements you have provided. We will then either contact you to arrange a site visit with one of our technicians or, in some cases, request further details of your new load.

It is important we know where your current meter is located. It would also be really helpful if you can supply us with a picture of your installation including our cut-out/service head.

If you are not sure about what your job might entail, please give us a call on **0845 234 0040**.



Application to upgrade your main fuse



If you would like to have your fuse upgraded, please complete your application here.

1. Site details Where you need the work done. Please note: this is who we will contact with regards to your site, ie electrician.

Name: _____ Company name: _____

Address: _____

Postcode: _____ Email: _____

Telephone: _____ Mobile: _____

2. Customer correspondence details (if different from site address)

Name: _____ Company name: _____

Address: _____

Postcode: _____ Email: _____

Telephone: _____ Mobile: _____

How would you prefer to be contacted by us? ☐ Email ☐ Phone ☐ Letter

When do you need the work completed? (This gives us an idea of your anticipated timescales)

Month: _____ Year: _____

Would you like to receive your quote by email? ☐ Yes ☐ No

3. Property details

What is the type of property? please state which floor level the work is on _____

What is the main use for the property? ☐ Domestic ☐ Non-domestic

Is there enough parking for two of our vans? ☐ Yes ☐ No

Please make us aware of any issues restricting access to your site. For example, parking permits, double yellow lines etc.

Application to upgrade your main fuse

continued



4. Your project

Existing power (in kVA or kW) _____

☐ Single phase

☐ Three phase

Maximum power required* (in kVA or kW) _____

☐ Single phase

☐ Three phase

*We will convert any maximum power requirement in kW to kVA equivalent by applying a conversion factor of $kVA = kW \times 1.05$.

Often our customers are uncertain what their maximum power requirement is and leave this field blank. In these instances it is assumed to be 15kVA for single phase installation and 45kVA for three phase installation. If you have a different maximum power requirement from either of these assumed power requirements, you must tell us, immediately. If you need advice on your power requirements you should consult a qualified electrician.

Tell us about your project

Load details

Please provide details of any air conditioning, heat pumps, water heaters, lifts, motors, refrigeration, welders, cranes, swimming pools, power showers, under floor heating or any other pieces of equipment that are running high loads.

Type of appliance (eg motor, welder, heat pump, swimming pool)	Rating of appliance	How often will the appliance be started in one hour?	Single or three phase?	Starting method (Star-Delta, Direct-on-Line, Soft Start)	Starting Current
	kVA/kW		<input type="checkbox"/> Single <input type="checkbox"/> Three phase	<input type="checkbox"/> Star-Delta <input type="checkbox"/> Direct-on-Line <input type="checkbox"/> Soft Start	amps
	kVA/kW		<input type="checkbox"/> Single <input type="checkbox"/> Three phase	<input type="checkbox"/> Star-Delta <input type="checkbox"/> Direct-on-Line <input type="checkbox"/> Soft Start	amps
	kVA/kW		<input type="checkbox"/> Single <input type="checkbox"/> Three phase	<input type="checkbox"/> Star-Delta <input type="checkbox"/> Direct-on-Line <input type="checkbox"/> Soft Start	amps
	kVA/kW		<input type="checkbox"/> Single <input type="checkbox"/> Three phase	<input type="checkbox"/> Star-Delta <input type="checkbox"/> Direct-on-Line <input type="checkbox"/> Soft Start	amps
	kVA/kW		<input type="checkbox"/> Single <input type="checkbox"/> Three phase	<input type="checkbox"/> Star-Delta <input type="checkbox"/> Direct-on-Line <input type="checkbox"/> Soft Start	amps
	kVA/kW		<input type="checkbox"/> Single <input type="checkbox"/> Three phase	<input type="checkbox"/> Star-Delta <input type="checkbox"/> Direct-on-Line <input type="checkbox"/> Soft Start	amps

Application to upgrade your main fuse

continued

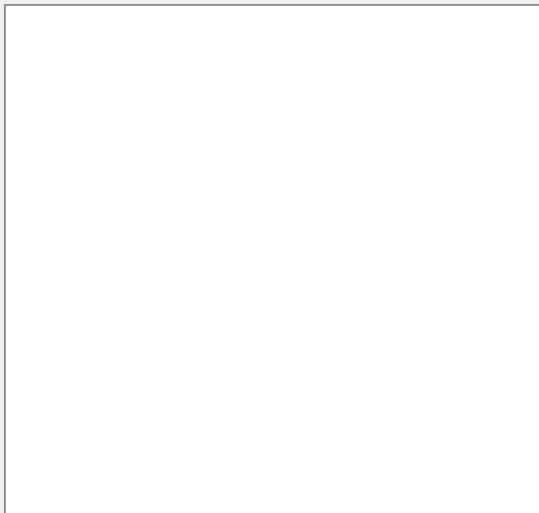
5. Drawing and maps

Please send or draw (right) a plan of your property. To enable us to accurately quote your work we need a clear plan showing where your main fuse is located.

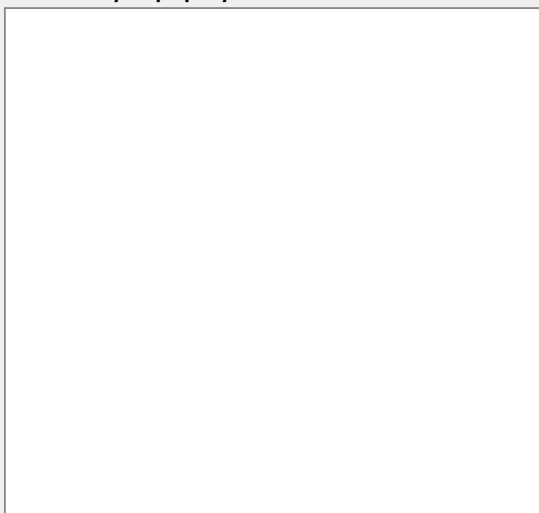
It would also help us if you could identify your site boundary and let us know of any hazards or obstructions at site.

Please send us a map or draw (right) where your property is. Please show your site boundary, two road names which surround the property and let us know of any hazards or obstructions at site.

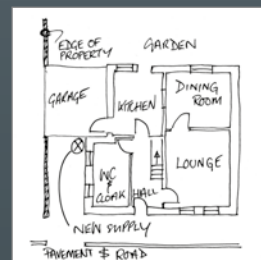
Draw a plan of your property:



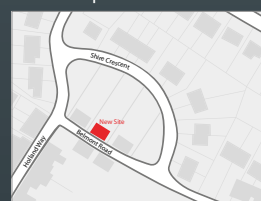
Draw where your property is:



Example plan of a property



Draw a plan of your property:
This can be a print from an online map or hand drawn.



What next?

Explaining the process



		Responsibility	Anticipated time to complete
	1 Enquiry and application Once you have an understanding of the potential costs involved and are confident that you want to go ahead, please complete and submit an application form.	You	
	2 Quotation Having applied, we will provide you with a formal quotation. This will be valid for 90 days, after which time the quote will expire.	Us	 5 – 15 days
	3 Payment We require full payment before any work is started. Normally we accept card payments, cheques and BACS/CHAPS. When you pay we will appoint a co-ordinator who will support you in getting your connection delivered.	You	
	4 Site visit We will arrange a site visit to firm up plans. It is advisable for you and your electrician and possibly your builder to be there. Sometimes we might need to undertake a site visit before you have made payment.	Us	 5 – 7 days
	5 Agreeing dates We may be able to provide dates for your work with you on site. If we can't we will contact you to agree dates.	Us	
	6 Your on-site work You will need to carry out any on-site works according to the design drawn up at your site visit. You also need to ensure your electrician has completed all his works and prepared a certificate that your electricity supplier will want to see when they connect your meter.	You	
	7 Making your connection If your new or altered supply requires us to carry out any excavations we will normally complete this one or two days before the electrical works. It is helpful if your electrician is available on the day we complete the electrical works.	You	 15 – 20 days (for simple works)
	8 Installing or moving your meter You will need to arrange for your electricity supplier to fit or move your electricity meter. You should give your electricity supplier at least two weeks' notice. If you have not arranged metering you will be without power. If you are having a new meter installed we will provide you with an MPAN number to give to your electricity supplier.	You and your electricity supplier	

Please be aware that during periods of high workload the times indicated may vary.

Anticipated total time:
4 – 6 weeks (for simple works)

Sending your application

Print and scan this form then email it to: smallservices@ukpowernetworks.co.uk

Print the form and post it to: Small Services Department,
UK Power Networks, Metropolitan House, Darkes Lane, Potters Bar, Hertfordshire EN6 1AG

or Fax it to: 08701 964133

Any questions:
0845 234 0040

ukpowernetworks.co.uk

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